

TELESALES

COLUMN NAME	DESCRIPTION	NOTES
SOURCE_CAMPAIGN_NAME	LINKNET Campaign Name	See Reference > Linknet Campaign Profile
SOURCE_CUSTOMER_ACCTNO	LINKNET Account No	
CALL_ID	DALNET System Call Id	
CALL_DATE	Call date time	
CALL_REASON	Reason	
CALL_SUBREASON	Sub Reason	
SALES_CODE	Sales Code	
SALES_NAME	Sales Name	
SPV_NAME	Supervisor/Team Leader Name	
DESTINATION_OFFER_CODE	Bolt Product/Offer Code	
DESTINATION_OFFER_NAME	Bolt Product/Offer Name	See Reference > Bolt-Linknet Product Mapping
REQUESTED_ITEM_MODEL	CPE Model as requested by customer	SLIM2, HYDRA,
REQUESTED_DELIVERY_DATE	Expected delivery date as requested by customer	
REQUESTED_DELIVERY_LOCATION	Expected delivery location as requested by customer	
REMARK	Remark	max 50 char
FOLLOWUP_ID	Mediation Call Followup Id	fill this column for updating

VERIFICATION

COLUMN NAME	DESCRIPTION	NOTES
SOURCE_CAMPAIGN_NAME	LINKNET Campaign Name	See Reference > Linknet Campaign Profile
SOURCE_CUSTOMER_ACCTNO	LINKNET Account No	
VERIFICATION_DATE	Verification date time	
VERIFICATION_RESULT	Verification Result	
VERIFICATION_PIC_CODE	PIC Code	
VERIFICATION_PIC_NAME	PIC Name	
DESTINATION_OFFER_CODE	Last Bolt Product/Offer Code	
DESTINATION_OFFER_NAME	Last Bolt Product/Offer Name	See Reference > Bolt-Linknet Product Mapping
DESTINATION_OFFER_CODE_NEW	New Bolt Product/Offer Code	
DESTINATION_OFFER_NAME_NEW	New Bolt Product/Offer Name	See Reference > Bolt-Linknet Product Mapping
VERIFIED_ITEM_MODEL	CPE Model based on verification	SLIM2, HYDRA,
VERIFIED_DELIVERY_DATE	Expected delivery date based on verification	
VERIFIED_DELIVERY_LOCATION	Expected delivery location based on verification	
REMARK	Remark	
VERIFICATION_ID	Mediation Verification Id	fill this column for updating

DELIVERY

COLUMN NAME	DESCRIPTION	NOTES
SOURCE_CAMPAIN_NAME	LINKNET Campaign Name	See Reference > Linknet Campaign Profile
SOURCE_CUSTOMER_ACCTNO	LINKNET Account No	
CPE_TYPE	CPE Item Type	See Reference > Bolt Item Type
CPE_MODEL	CPE Model	e.g. SLIM, AQUA, HYDRA
CPE_UNIQUE_ID	CPE Unique ID	IMEI/Serial No
BOLT_NO	Bolt No	
ITEM_REMARK	Remark	
DELIVERY_DATE	Delivery Date	
DELIVERY_PIC_CODE	PIC Code	
DELIVERY_PIC_NAME	PIC Name	
DELIVERY_LOCATION	Location	
DELIVERY_STATUS	Status	
DELIVERY_REMARK	Remark	
ITEM_ID	Mediation - Item Id	fill this column for updating
SHIPMENT_ID	Mediation - Delivery/Shipment Id	fill this column for updating

ACTIVATION

COLUMN NAME	DESCRIPTION	NOTES
CUST_ACCT	LinkNet Account	
ITEM_UNIQUE_ID	Bolt No	
ACTIVATION_DATE	Date of Activation	
ACTIVATION_PIC_CODE	PIC Code	
ACTIVATION_PIC_NAME	PIC Name	
DESTINATION_OFFER_NAME	Last Bolt Product/Offer Name	See Reference > Bolt-Linknet Product Mapping
DESTINATION_OFFER_NAME_NEW	New Bolt Product/Offer Name	See Reference > Bolt-Linknet Product Mapping
ACTIVATION_REMARK	Remark	
ACTIVATION_ID	Mediation Activation Id	fill this column for updating